

# 1<sup>st</sup> STOP CHECKLIST: TELEPHONE INFORMATION SERVICE/ 900-NUMBER

Telephone information services and 900-numbers are also known as “pay-per-call services.” A **pay-per-call service is any service that is reached by dialing a 900-number and charged on a per-call or per-time basis. The service can be conversation, consultation, playing or making a voice recording, or entertainment.**

*This checklist DOES NOT apply to 900-numbers whose profits go to a recognized charity.*

## REQUIREMENTS & REGULATIONS

- [] All pay-per-call service providers must comply with the **Federal Trade Commission’s (FTC) 900-Number Rule**. For more information about the FTC’s 900-Number Rule, please contact the **FTC’s Cleveland Regional Office** at **(216) 263-3410**. You can also find the FTC on-line at [www.ftc.gov](http://www.ftc.gov). ***\*Remember to check local government agencies\****
  
- [] The **Federal Communications Commission (FCC)** also regulates pay-per-call services. For more information, please contact the FCC at **(888) 225-5322**. The FCC is also on-line at [www.fcc.gov](http://www.fcc.gov). ***\*Remember to check local government agencies\****
  
- [] You will need a **VENDOR’S LICENSE** from the **OHIO DEPARTMENT OF TAXATION**. The tax is subject to the tax rate in effect in the consumer’s (caller’s) county. For more information, please contact the Ohio Department of Taxation at **(888) 405-4039 for Business Tax Assistance; 888-405-4089 for Tax Registration; or (800) 282-1782 for the Forms Request Line**. Information is also on-line at <http://tax.ohio.gov>. ***\*Remember to check local government agencies\****

**For more help, contact your local Small Business Development Center (SBDC).**

**[www.ohiosbdc.ohio.gov](http://www.ohiosbdc.ohio.gov)**

**\*REMEMBER TO CHECK LOCAL GOVERNMENT AGENCIES\***

**THIS CHECKLIST IS ABOUT STATE REQUIREMENTS.**