


Survey: client satisfaction

Counseling Evaluation  SFoltz

All Issues



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Invitations 2137

Emails Sent 3735

Responses 603

First Response [3 years ago](#)

Last Response [5 months ago](#)

Fastest Response a year -8926:57:17

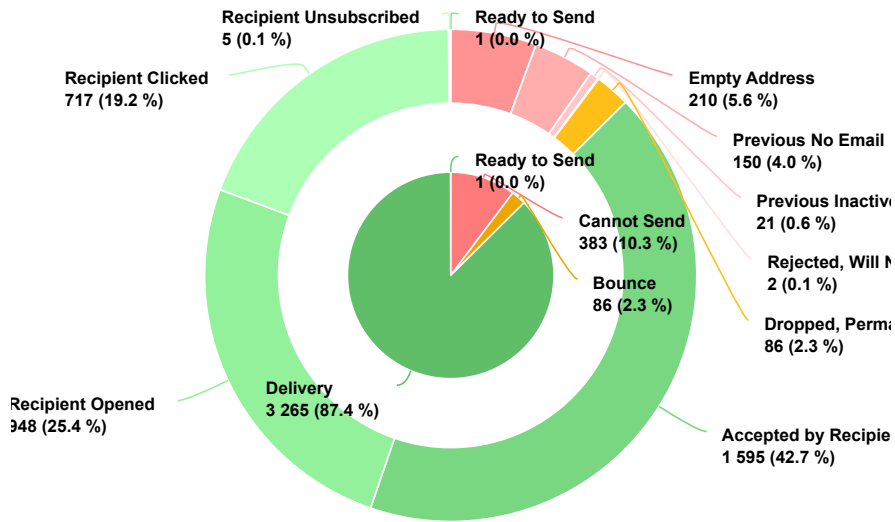
Slowest Response 2 hours 2:06:32

Average Response Time a day -30:01:09

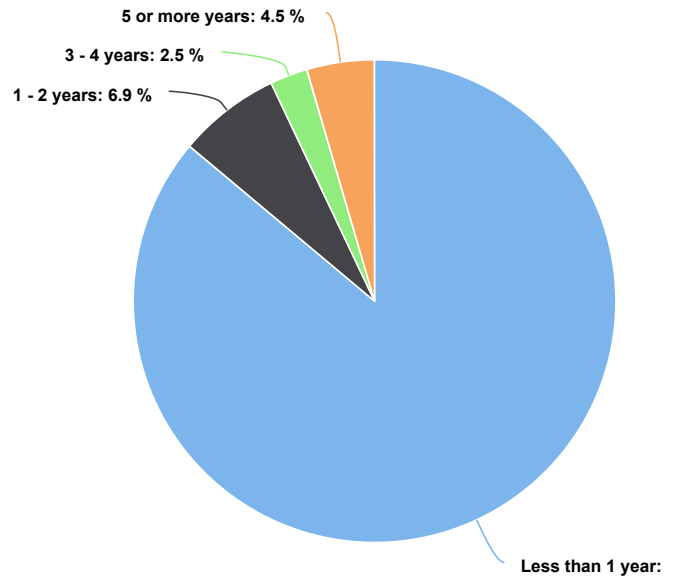
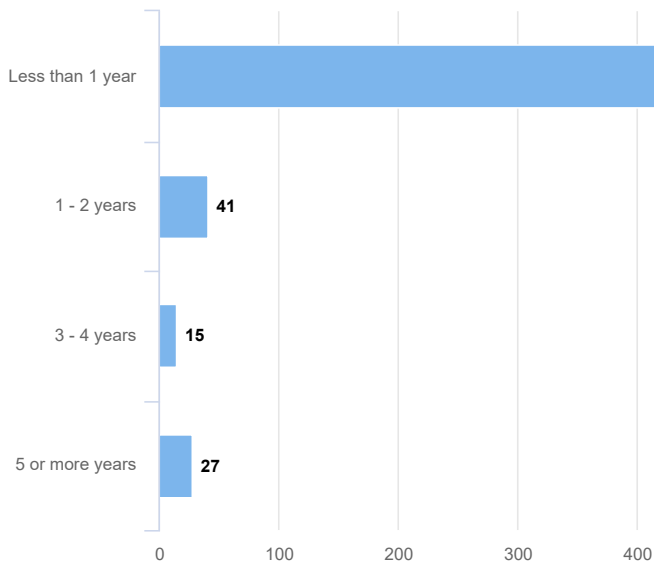
Total Response Time 2 years -18079:32:59

Response Rate

Invitation Messages: 3735



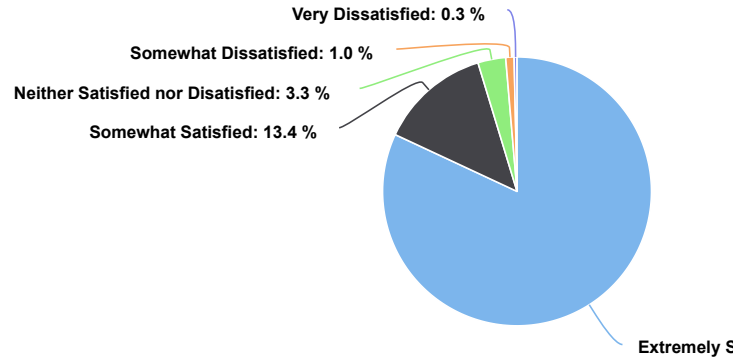
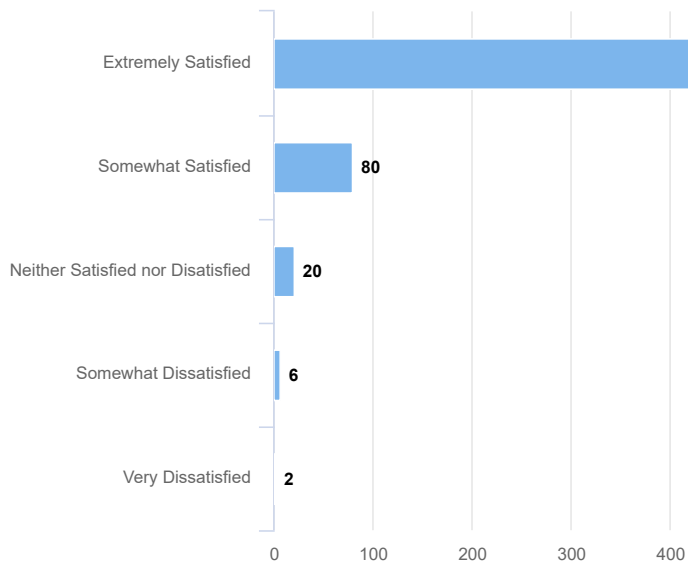
How long have you been a client of the SBDC?



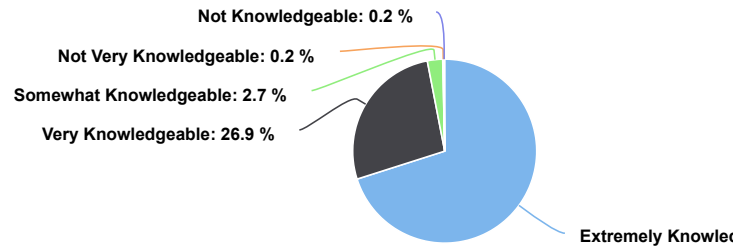
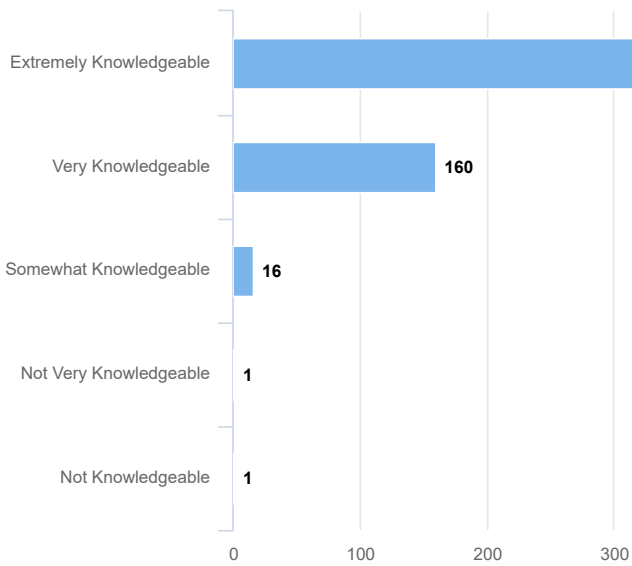
How did you hear about the SBDC?

Comments
[Responses](#)

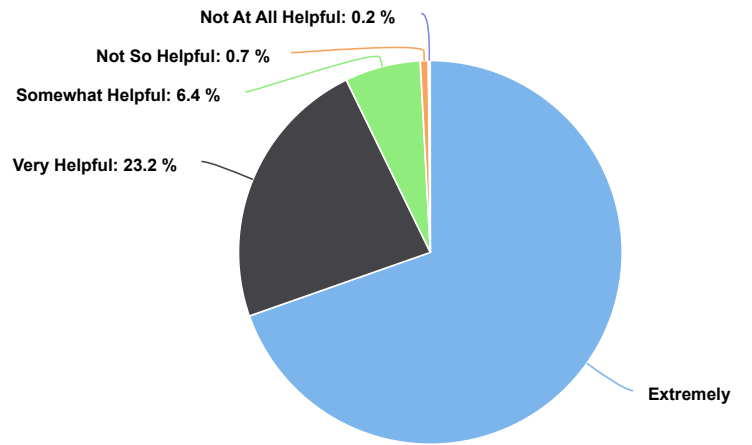
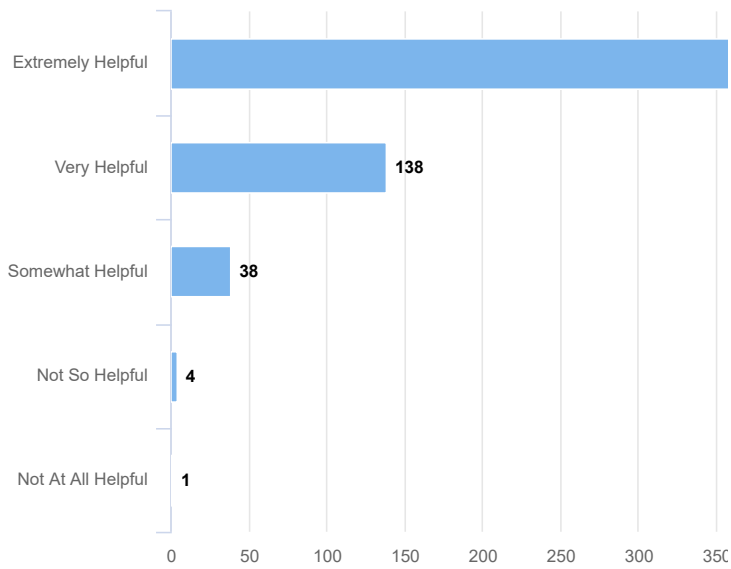
Overall, how satisfied are you with SBDC services?



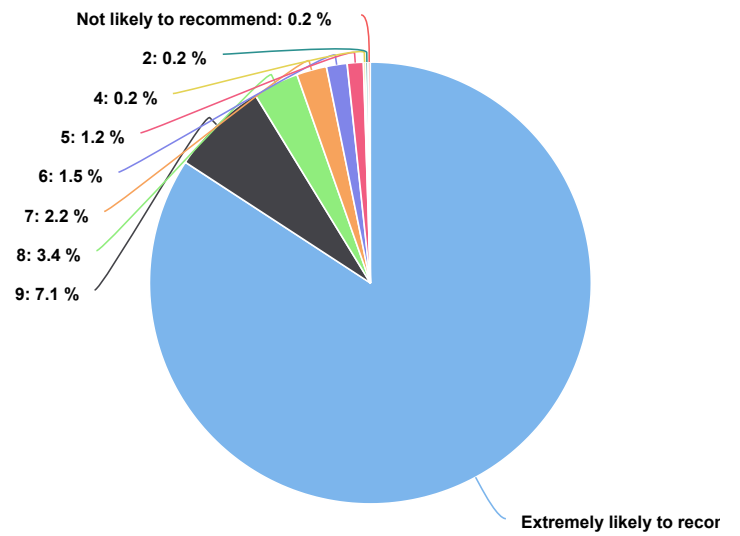
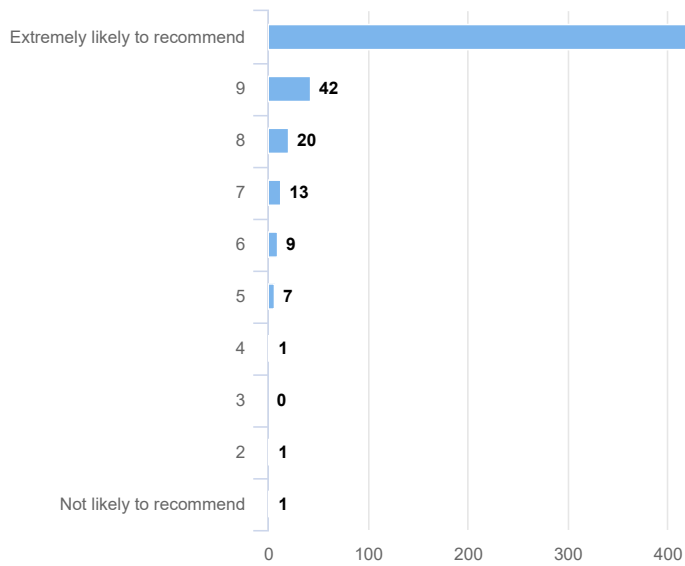
How would you rate the knowledge and expertise of your SBDC Counselor?



How helpful was advice you received?



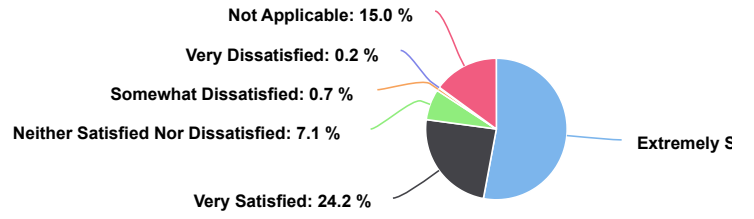
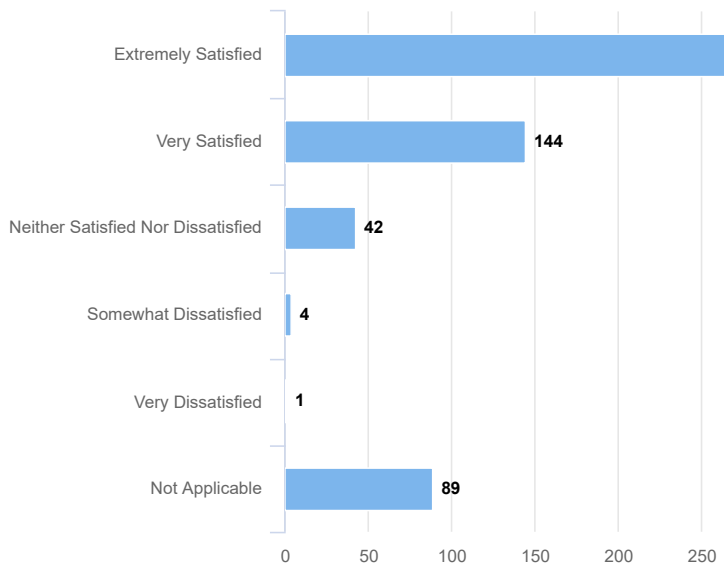
How likely are you to recommend the SBDC to a friend or colleague?



If we did not receive a perfect 10 what could we do to earn it?

Comments
[Responses](#)

What is your level of satisfaction with the training topics and presentations offered through your SBDC?



Please provide training topics that would benefit your business.

Topics

[Responses](#)