

Small Business hio Small Business Development Cen

Constant Contact Survey Results

Survey Name: SBDC 2018 Stakeholder Survey

Response Status: Partial & Completed

Filter: None

4/16/2019 2:23 PM EDT

TextBlock:

As a stakeholder and partner in the Ohio SBDC program, we would like your perceptions and feedback on your organization's relationship with your SBDC and how it aligns with your organization. This survey is part of our continuous improvement process and responses will be incorporated into our strategic planning process. For each of the questions below please indicate how strongly you agree with each of the following statements. Each question also includes an optional comment field if you have any particular thoughts you would like to share on a given topic.

know the SBDC's mission (what it is trying to accomplish). Number of Response 0% 100% **Answer** Response(s) Ratio 0.0 % Strongly Disgree 0 0 Disagree 0.0 % 0 Neutral 0.0 % 2 Agree 20.0 % Strongly Agree 8 80.0 % **Totals** 10 100%

The SBDC's miss	ion aligns with the mission of my o	rganization.		
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disgree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			2	20.0 %
Strongly Agree			8	80.0 %

Totals

10

100%

*SBDC staff regul	arly shares information a	about local operations, initiatives and	impact.	
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disgree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			1	10.0 %
Strongly Agree			9	90.0 %
		Totals	10	100%

*As the SBDC dev	velops plans for the future, the	e SBDC asks for my ideas.		
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			2	20.0 %
Agree			2	20.0 %
Strongly Agree			6	60.0 %
		Totals	10	100%

*The SBDC is inno	ovative in developing new	ways to serve its clients and mana	ge operations.	
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			1	10.0 %
Agree			3	30.0 %
Strongly Agree			6	60.0 %
		Totals	10	100%

Answer	the needs and wants of its clien	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			3	30.0 %
Strongly Agree			7	70.0 %
		Totals	10	100%

*The SBDC has a	ccurate and fair measures fo	r the quality of its work (econom	ic impact).	
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			6	60.0 %
Strongly Agree			4	40.0 %
		Totals	10	100%

*The SBDC and o	ur organization's staff work	well together.		
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			1	10.0 %
Strongly Agree			9	90.0 %
		Totals	10	100%

Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			1	10.0 %
Strongly Agree			9	90.0 %
		Totals	10	100%

*The SBDC praction	es high standards and ethics.			
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			3	30.0 %
Strongly Agree			7	70.0 %
		Totals	10	100%

*My organization's	investment, financial and ot	herwise, in the SBDC generates	value to my org	ganization.
Answer	0%	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			2	20.0 %
Strongly Agree			8	80.0 %
		Totals	10	100%

Answer	o support the work of the SE	100%	Number of Response(s)	Response Ratio
Strongly Disagree			0	0.0 %
Disagree			0	0.0 %
Neutral			0	0.0 %
Agree			2	20.0 %
Strongly Agree			8	80.0 %
		Totals	10	100%

Do you have any thoughts, suggestions or ideas on how the SBDC can better respond to the needs of the	е
small businesses in the region you serve?	

8 Response(s)

TextBlock:

Thank you for your participation. Your input is sincerely appreciated.