



### Staff Preview for JLaippy

#### How long have you been a client of the SBDC?

- Less than 1 year
- 1 - 2 years
- 3 - 4 years
- 5 or more years

#### How did you hear about the SBDC?

Comments

#### Overall, how satisfied are you with SBDC services?

- Extremely Satisfied
- Somewhat Satisfied
- Neither Satisfied nor Dissatisfied
- Somewhat Dissatisfied
- Very Dissatisfied

#### How would you rate the knowledge and expertise of your SBDC Counselor?

- Extremely Knowledgeable
- Very Knowledgeable
- Somewhat Knowledgeable

Not Very Knowledgeable

Not Knowledgeable

**How helpful was advice you received?**

Extremely Helpful

Very Helpful

Somewhat Helpful

Not So Helpful

Not At All Helpful

**How likely are you to recommend the SBDC to a friend or colleague?**

Extremely likely to recommend

9

8

7

6

5

4

3

2

Not likely to recommend

**If we did not receive a perfect 10 what could we do to earn it?**

Comments

**What is your level of satisfaction with the training topics and presentations offered through your SBDC?**

- Extremely Satisfied
- Very Satisfied
- Neither Satisfied Nor Dissatisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Not Applicable

**Please provide training topics that would benefit your business.**

Topics

**Submit**



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Save Test ?

Manual or Automatic

Owner  JBias

Tested by JMulligan 6 months ago

Created by Chris CD 10 months ago

Subject

{{Customer.FirstName}}, Please take our SBDC Client Survey - Two Minutes!

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Dear {{Customer.FullName}},

We value our Ohio Small Business Development Center (SBDC) clients, and want to do everything we can to help small businesses in Ohio grow. Please take two minutes to complete our survey so that we can provide you and other business owners the very best SBDC experience.

[CLICK HERE TO TAKE THE SURVEY](#)

This link is only for {{Customer.FullName}}, so please do not forward to others.

Thank you for providing your feedback. We appreciate the time you have taken and will actively use it to improve our services to you. If you have questions, us at 614-466-2711 or email at [sbdcreports@development.ohio.gov](mailto:sbdcreports@development.ohio.gov).

Kindest regards,

Jim Laipply, SBDC State Director  
Small Business Development Center  
Office of Small Business and Entrepreneurship  
77 South High Street  
Columbus, Ohio 43215



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